

Welcome to Our Practice!

On behalf of our staff, we welcome you to our office. We are pleased that you have selected us to care for dental needs and we look forward to your initial visit.

We want you to know that we are committed to provide you with the highest quality of oral health care in the most gentle, efficient, and enthusiastic manner possible. We pride ourselves on making dentistry a pleasant experience for you, while providing you with the best dental treatment.

During your first visit, Dr. Husein will examine your teeth, perform an oral cancer exam, review necessary x-rays, and make an assessment of your oral condition and health. Our wonderful dental assistants will assist the Doctor with completing your oral health evaluation.

If it is discovered that you need any dental treatment, our treatment coordinator will prepare a treatment plan and an estimate will be provided for you prior to beginning any procedures. You will have the chance to review recommended treatment and ask any questions you may have.

We appreciate the value of your time, and except for emergency situations, you can expect us to be on time for you. We will appreciate the same courtesy. We expect at least a 48 hour advance notice for appointment cancellation to allow us to schedule your reserved time to another patient in need.

If you have dental insurance we will obtain your insurance benefits. Please note that with so many changes and restrictions involving insurances, it is the responsibility of the subscriber to know and understand their policy and benefits. We will bill your insurance company for all your visits as a courtesy to you. All co-payments are collected in full prior to treatment. Even though we do our best to accurately estimate your co-payments based from the information provided from your insurance company, please remember that is it only an ESTIMATE and not a guarantee of payment from your insurance. As a result you as the patient will be responsible for any and all balances that may occur after you co-payment and the payment from the insurance companies are received.

Thank you for choosing our office. We look forward to seeing you Smile!

Sincerely,

Petaluma Valley Dental
Dr. Firas Husein and Staff